



Schedule 2.2a to the DPA: LIST OF SUB-PROCESSORS (operating environment: APP)

This Schedule 2.2a to the DPA sets out the sub-processors engaged for the processing of personal data under the applicable Service Agreement in the Refapp Standard APP operating environment (app.refapp.se). The list is updated each time a new sub-processor is engaged or an existing sub-processor is replaced.

Sub-processor	Registration number	Contact information	Location	Processing activities
46Elks AB	556838-8184	46elks.se/gdpr +46 76 6861004 hello@46elks.com	EU/EEA (Sweden)	SMS service. Processes the candidate's name and mobile phone number, as well as the reference's name and mobile phone number.
Mailjet SAS	524 536 992	www.mailjet.com/contact 13-13 bis, rue de l'Aubrac 75012 Paris, France	EU/EEA (Germany)	Email service. Processes: Candidate's name and email address; Reference's name and email address; Recruiter's name, phone number, title, profile image, company, LinkedIn URL, and email address
MongoDB Limited	559038-9739	www.mongodb.com/cloud/trust/compliance/gdpr +44 870 495 8023	EU/EEA (Sweden)	Data storage in MongoDB Atlas. Processes: Candidate's name, email address, phone number, and IP address; Reference's name, email address, phone number, IP address; Recruiter's name, phone number, title, profile image, company, LinkedIn URL, and email address
Amazon Web Services EMEA Searl	556833-3503	https://aws.amazon.com/contact-us/	EU/EEA (Germany)	Server capacity and cloud services. Processes: Candidate's name, email address, phone number, and IP address; Reference's name, email address, phone number, and IP address; Recruiter's name, phone number, title, profile image, company, LinkedIn URL, and email address
Google Cloud EMEA Limited	660412 (Ireland)	https://cloud.google.com/security/gdpr/	EU/EEA (Ireland, Netherlands, Denmark, Finland, Belgium)	Email system. Where support cases include personal data, this sub-processor processes such personal data.
Zammad GMBH	HRB 163946 B	HRB 163946 B Amtsgericht Berlin-Charlottenburg +49 30 55 57 160 00 enjoy@zammad.com	EU/EEA (Germany)	Support cases and follow-up/communication that may contain personal data.



Version history

Version	Date	Change	Comment
2025.02	2025-12-01	Revised to align with Refapp's new services and to relocate customer-specific terms to the Main Agreement.	