Schedule 2.2a to the DPA: LIST OF SUB-PROCESSORS (operating environment: APP)

This Schedule 2.2a to the DPA sets out the sub-processors engaged for the processing of personal data under the applicable Service Agreement in the Refapp Standard APP operating environment (app.refapp.se). The list is updated each time a new sub-processor is engaged or an existing sub-processor is replaced.

Sub-processor	Registration number	Contact information	Location	Processing activities
46Elks AB	556838-8184	Sidenvävargatan 17 753 19 Uppsala 46elks.se/gdpr +46 76 6861004 hello@46elks.com	EU/EEA (Sweden)	SMS service. Processes the candidate's name and mobile phone number, as well as the reference's name and mobile phone number.
Mailjet SAS	524 536 992	www.mailjet.com/contact 13-13 bis, rue de l'Aubrac 75012 Paris, France	EU/EEA (Germany)	Email service. Processes: Candidate's name and email address; Reference's name and email address; Recruiter's name, phone number, title, profile image, company, LinkedIn URL, and email address
MongoDB Limited	559038-9739	c/o BDO Göteborg AB, Box 31094, 400 32 Göteborg, Sweden www.mongodb.com/cloud/trust/compliance/gdpr +44 870 495 8023	EU/EEA (Sweden)	Data storage in MongoDB Atlas. Processes: Candidate's name, email address, phone number, and IP address; Reference's name, email address, phone number, IP address; Recruiter's name, phone number, title, profile image, company, LinkedIn URL, and email address
Amazon Web Services EMEA Searl	556833-3503	38 Avenue John F. Kennedy, Luxembourg http://aws.amazon.com/contact-us/	EU/EEA (Germany, Sweden)	Server capacity and cloud services. Processes: Candidate's name, email address, phone number, and IP address Reference's name, email address, phone number, and IP address Recruiter's name, phone number, title, profile image, company, LinkedIn URL, and email address
Google Cloud EMEA Limited	660412 (Ireland)	70 Sir John Rogerson's Quay, Dublin 2, D02 R296, Ireland https://cloud.google.com/security/gdpr/	EU/EEA (Ireland, Netherlands, Denmark, Finland, Belgium)	Email system. Where support cases include personal data, this sub-processor processes such personal data.
Zammad GMBH	HRB 163946 B	HRB 163946 B Amtsgericht Berlin-Charlottenburg www.zammad.com/en/company/privacy +49 30 55 57 160 00 support@zammad.com	EU/EEA (Germany)	Support cases and follow-up/communication that may contain personal data.

Version history

Version	Date	Change	Comment
2026.01	2026-11-11	Updated the location of Amazon Web Services EMEA SARL to include Sweden (EU/EEA: Germany, Sweden).	
2025.02	2025-11-01	Revised to align with Refapp's new services and to relocate customer-specific terms to the Main Agreement.	